

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:  
278697-2018-AIS-CZS-UKAS

Initial certification date:  
08 December 2012

Valid:  
08 December 2024 – 07 December 2027

This is to certify that the management system of  
**DHL Information Services (Europe) s.r.o.**

V Parku 2308/10, 148 00, Prague 4 - Chodov, Czech Republic  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Security Management System standard:  
**ISO/IEC 27001:2022**

This certificate is valid for the following scope:

**ICT Hosting Solutions for Enterprise Customers provided by Prague (the Czech Republic), Cyberjaya (Malaysia), Mechanicsburg (USA) and Ashburn (USA) data centres and Westerville (USA), Chennai (India) and Heredia (Costa Rica) supporting facilities and Public Cloud Services managed by ITS Secure Public Cloud Services also including the applicable controls from the ISO/IEC 27017 and in accordance with the Statement of Applicability version 2.2 issued 2024/09/20.**

Place and date:  
London, 06 December 2024

For the issuing office:  
DNV - Business Assurance  
5th Floor, Vivo Building, 30 Stamford Street,  
London, SE1 9LQ, United Kingdom



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**Erie Koek**  
Management Representative

## Appendix to Certificate

### DHL Information Services (Europe) s.r.o.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
DHL Information Services (Europe) s.r.o.	V Parku 2308/10, 148 00, Prague 4 - Chodov, Czech Republic	ICT Hosting Solutions for Enterprise Customers provided by Prague (the Czech Republic) data centre and Public Cloud Services managed by ITS Secure Public Cloud Services also including the applicable controls from the ISO/IEC 27017 and in accordance with the Statement of Applicability version 2.2 issued 2024/09/20.
DHL Information Services (Europe) s.r.o.	Nad Elektrárnou 1526/45, 110 00, Prague 10, Czech Republic	Backup data centre
DHL Information Services (Asia - Pacific) Sdn. Bhd.	3509 & 3511, Jalan Teknokrat 5, 63000, Cyberjaya, Selangor Darul Ehsan, Malaysia	ICT Hosting Solutions for Enterprise Customers provided by Cyberjaya (Malaysia) data centre and Public Cloud Services managed by ITS Secure Public Cloud Services also including the applicable controls from the ISO/IEC 27017 and in accordance with the Statement of Applicability version 2.2 issued 2024/09/20.
AIMS Data Centre Sdn. Bhd.	Ground Floor, Menara AIMS (fka Aik Hua), 50200, Kuala Lumpur, Malaysia	Backup data centre
DHL Information Services (Americas) Inc.	260 Salem Church Road, Mechanicsburg, PA, 17050-0000, USA	ICT Hosting Solutions for Enterprise Customers provided by Mechanicsburg (USA) data centre and Public Cloud Services managed by ITS Secure Public Cloud Services also including the applicable controls from the ISO/IEC 27017 and in accordance with the Statement of Applicability version 2.2 issued 2024/09/20.
DHL Information Services (Americas) Inc.	550 Polaris Parkway, Westerville, OH, 43082-0000, USA	ICT Hosting Solutions for Enterprise Customers provided by Westerville (USA) supporting facilities and Public Cloud Services managed by ITS Secure Public Cloud Services also including the applicable controls from the ISO/IEC 27017 and in accordance with the Statement of Applicability version 2.2 issued 2024/09/20.
ITS Ashburn DC (AT&T Colocation)	21571 Beaumeade Cir, Ashburn, VA, 20147-0000, USA	ICT Hosting Solutions for Enterprise Customers provided by Ashburn (USA) data centre and Public Cloud Services managed by ITS Secure Public Cloud Services also including the applicable controls from the ISO/IEC 27017 and in accordance with the Statement of Applicability version 2.2 issued 2024/09/20.

Site Name	Site Address	Site Scope
DHL CUSTOMER SUPPORT (COSTA RICA) S.A.	Zona Franca El Cafetal 2, Centro Corporativo Edificio E, La Ribera de Belén, Heredia, Costa Rica	ICT Hosting Solutions for Enterprise Customers provided by Heredia (Costa Rica) supporting facilities and Public Cloud Services managed by ITS Secure Public Cloud Services also including the applicable controls from the ISO/IEC 27017 and in accordance with the Statement of Applicability version 2.2 issued 2024/09/20.
DHL Information Services (India) LLP	10th Floor, Module 8 and 7, Chennai One IT Park, Pallavaram Thoraipakkam 200 FT Road, Thoraipakkam, Chennai, Tamilnadu - 600097, India	ICT Hosting Solutions for Enterprise Customers provided by Chennai (India) supporting facilities and Public Cloud Services managed by ITS Secure Public Cloud Services also including the applicable controls from the ISO/IEC 27017 and in accordance with the Statement of Applicability version 2.2 issued 2024/09/20.

