

Warehousing and comprehensive services for pharmaceutical companies

Maintaining a high level of product availability of relevant medication is important for treating diseases and saving lives. Commercially, pharmaceutical companies need to lower the risk of product substitution and missed revenues. Cost and service level improvements have driven pharmaceutical supply chains to postpone many secondary packaging activities such as country labelling and lot serial number tracking nearer to end market.

TYPICAL BUSINESS CHALLENGES

- Maintaining inventory visibility & control
- Achieving regulatory compliance: GxP facilities & processing
- Building competencies with value-added services
- Ensuring timely & accurate order fulfillment



WE CARE

DHL SOLUTION

This solution delivers warehousing and distribution at GxP standards through the DHL HealthConnect platform. It offers multi-user regional and country distribution centers to support pharmaceutical products and vaccines, and includes controlled product storage, value-added activities, and distribution services. This solution supports order management, postponement, hospital and retail logistics, and other functions.

SOLVING YOUR BUSINESS CHALLENGES

- ✓ Maintaining inventory visibility & control SKU and stock visibility; sales order visibility; serialization and date (production, use by) views; high levels of accuracy; optimizes inventory 'freshness'
- ✓ Achieving regulatory compliance: GxP facilities & processing Network of GxP-compliant sites (FDA, ISO, OHSAS) with VAS processing areas; GAMP 5-validated IT solution; multi-user, multi-temperature storage with environmental and warehouse management systems; network of regional and country distribution centers
- ✓ Building competencies with value-added services – Includes secondary labeling, serialization, packing, kitting, and unique identifier or batch number tracking; auditable recall and disposal; many other services
- Ensuring timely & accurate order fulfillment
 Order management (internal and end
 customer); delivery to distributors, hospitals,
 and retail pharmacies; 24-hour dispatch
 operations; customer service, and more

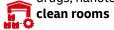
Comprehensive services

COMPLIANT WAREHOUSING AND COMPREHENSIVE SERVICES FOR PHARMACEUTICAL COMPANIES

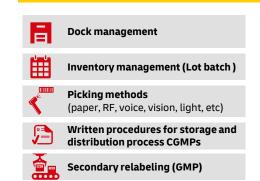
Pharma-grade facility

Dedicated, shared, multi-user and multitemperature regional and country distribution centers

OTC, ethical drugs (chilled & ambient), veterinary, controlled drugs, nanotechnology, GMP



 Biopharma / biotech, vaccines, controlled drugs, clinical trials & named patient, medication, ultralow temperature / cryogenic freezer storage





WAREHOUSING & VALUE-ADDED SERVICES



KEY BENEFITS FOR YOUR BUSINESS



EXPERTISE FOR PEACE OF MIND

Life sciences-certified professionals to manage and execute your business



SAFETY & SUSTAINABILITY

Health & safety prioritized in operations; clear sustainability goals and action plans



Compliance with regulations and industry standards; standard processing and exception handling



INNOVATE & IMPROVE

Innovations to improve customer experience and operations; mindset of continuous improvement

