



# COLLECT, RETURN & REDEPLOYMENT

## Best-practice management and control of used network devices and consumer electronics in reverse logistics

The manufacturers of network devices and consumer electronics require best-in-class reverse logistics capabilities. Today it is essential to not only realize full lifecycle asset value but also meet stringent environmental standards.

### TYPICAL BUSINESS CHALLENGES

- Picking up damaged or obsolete goods
- Accurately assessing recovery options
- Repairing & returning items to inventory
- Conforming to standards & improving sustainability
- Reducing the overall cost of returns management

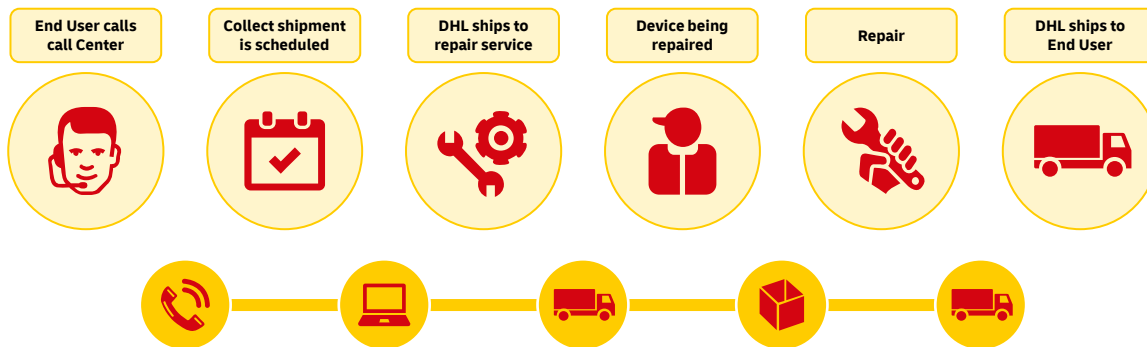
## DHL SOLUTION

Addressing the reverse logistics needs of technology and consumer electronics manufacturers, this collect-and-return solution enables parts reuse. Services include asset collection, return, and redeployment using an operational standards model that delivers global best-practice processes.

### SOLVING YOUR BUSINESS CHALLENGES

- ✓ **Picking up damaged or obsolete goods** – Prompt collection and transportation of used products and materials; end-to-end visibility and control ensure safe asset removal from the market
- ✓ **Accurately assessing recovery options** – Inspecting, testing, disassembling and sorting; consistency and flexibility
- ✓ **Repairing & returning items to inventory** – Refurbishing, recycling, and redistributing products as appropriate; customer program management and innovation
- ✓ **Conforming to standards & improving sustainability** – Strict quality control of re-used items; certified recycling and disposal practices; helps companies to meet environmental goals
- ✓ **Reducing the overall cost of returns management** – Standard operating procedures ensure cost efficiency; profit margin improvement with economically viable product re-use and recycling; achieve full lifecycle asset value

### BEST-PRACTICE, SUSTAINABLE REVERSE LOGISTICS ENABLING PARTS REUSE



## COLLECT, RETURN & REDEPLOYMENT



### KEY BENEFITS FOR YOUR BUSINESS



#### GLOBAL

Single global IT platform and agile global network infrastructure

#### QUALITY CONTROL

Highest standards of expertise in reverse logistics



#### ASSET TRACKING

Secure processes with full visibility and traceability

#### COMPLIANCE

Conform to all environmental regulations

