

Sustained trends to deliver next level healthcare

PATIENT CENTRICITY



DIGITAL HEALTHCARE



SUSTAINABILITY



RESILIENCE



ADVANCED THERAPIES



NEW ECOSYSTEMS



More frequent disruptions with higher risk potential



Your PC ran into a problem and needs to restart. We're just collecting some error info, and then we'll restart for you.

85% complete

For more information about this issue and possible fixes, visit our website.

If you call a support person, give them this info:

Stop code: 0x00000000



Building resilience in an era of disruption

RESILIENT BY DESIGN

Resilience as a key factor incorporated into **fundamental supply chain design** & configuration



END-TO-END ORCHESTRATION

Managing global operations as a **single entity with visibility and control mechanisms** to react dynamically



CYBER SECURITY & DIGITAL TOOLS

Protecting systems, networks and programs from digital attacks **throughout the IT landscape**, internally & externally



Building resilience in an era of disruption

SUPPLY CHAIN SUSTAINABILITY

Integrating **ethical & sustainable practices**, such as carbon reduction, into a **high performing supply chain**



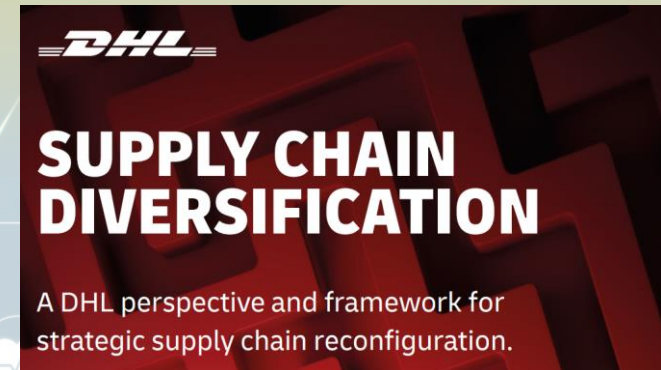
WORKFORCE STRATEGY

Creating a '**great place to work**' for existing colleagues whilst planning for **future skill needs**



SUPPLY CHAIN DIVERSIFICATION

Strategic approach to supplier and supply chain configuration with the aim of **increasing flexibility** and **reducing risk of disruption**



TREND REPORT **SUPPLY CHAIN DIVERSIFICATION**

Discover the new Trend Report
by scanning the QR code

Explore now!



1.

MULTI-SHORING

2.

MULTI-SOURCING

3.

MODES OF TRANSPORTATION

4.

LOGISTICS OPERATIONS

Focus areas for Life Sciences & Healthcare supply chains



COLD CHAIN CAPABILITIES:
smaller, colder and more flexible



SPECIALTY PHARMA:
responsive, personal and reliable



CLINICAL TO COMMERCIAL:
scalable and interchangeable



INVENTORY OPTIMIZATION:
lean, reliable, and digitally visible



DIRECT-TO-X DELIVERY:
diverse, fast & agile



LEAD LOGISTICS PROVIDER:
segmented, coordinated and optimized

Our commitment to Life Sciences & Healthcare

120

life sciences-
certified Air
Freight
stations (31
IATA CEIV)

**Temperature
-controlled
warehousing**

15–25°C | 2–8°C |
-20/-70°C |
down to -196°C



12,000+

LSH-certified
specialists

European Cold
Chain network

30+

countries

served by Road
Freight network
with 8 GDP-certified
cross-docks

More than

180

Countries
covered
by World
Medical
Express

20

Years of
healthcare
logistics



Ocean ThermoNet

80

countries
served by
25 Clinical
Trial depots

50+

certified reefer
competence center
for Ocean Freight



Whilst there are **major challenges** we need to confront as an industry ...



...we also have **more opportunity** than at any time in our history to bring **healthcare** to our world.

THANK YOU

