

DHL FOODLOGISTICS GMBH

WITH PASSION FOR FOOD AND LIFE SCIENCES
& HEALTHCARE

March 2024

DHL Freight – Excellence. Simply delivered.



FOODLOGISTICS

DHL
Group

DHL FOODLOGISTICS

FOODLOGISTICS
LSHC





DHL FoodLogistics – Part of a global group

As part of DHL Freight, we specialize in the logistics of **temperature-sensitive goods**. We find solutions for fresh & durable food, pharmaceutical products and temperature-sensitive chemicals. We offer full truck loads (FTL) or full container loads (FCL) by land or sea.

We are part of the **DHL Group**.

DHL Group employs around 550,000 people in more than 220 countries and territories around the world. In 2022, the Group generated more than 94 billion euros in revenue.



DHL FoodLogistics – This is us



We are globally connected and locally rooted: Through our DHL network, we are represented in more than **220 countries and territories**.



In the area of food logistics, **150 experienced employees** are ready to assist you.



We handle more than **80 thousand orders** per year, which we transport by land, sea and air.

Senior Management Team DHL FoodLogistics

Stephan Sauter

Managing Director
DHL FoodLogistics GmbH



Miso Masic
Area Manager



Frank Terpoorten
Area Manager



Patrick Herbold
Area Manager



DHL FoodLogistics – Key facts



10

Subsidiaries



200

Frigotrucks



10

Air cargo experts



1000

Customs experts



2.232

Reefer-container grapes
Handled in Egypt
in 2022

DHL FoodLogistics – With full effort

For the logistics of food and Life Sciences & Healthcare

DHL FoodLogistics

Extract certificates



- DHL FoodLogistics GmbH is certified by customs as an "authorized economic operator".



- Fulfillment of recognized quality standards in food logistics.



- As a registered IATA agent, we have direct access to a wide range of airlines and the global air cargo market.

- Our services are ISO 9001, ISO 14001, ISO 45001 and ISO 50001 certified.

- Our services are audited for good distribution practices and quality (GDP) in the pharmaceutical sector.



OUR PRODUCTS AND SERVICES



With FTL Fresh & Frozen reliably by land



With our state-of-the-art fleet, we are constantly on duty for you. Our dispatchers guide them **flexible through all of Europe.**



Through **modern technology** and networking, we know where your goods are at all times. In doing so, we are committed to reducing our environmental footprint and making supply chains more environmentally friendly, and we engage in an **environmentally** conscious as well as efficient way.





With FCL Sail Fresh reliable by sea



From A to Z, we are your reliable partner for the transportation of your products by **sea** (FCL).



We take care of the **entire logistics chain**. From the moment the goods are loaded at the supplier's premises, we monitor the entire process until they arrive at the recipient's premises without any worries. With us, you get everything from a single source.



IGeL – Integrated overall logistics.



With Fly Fresh reliable by air



We organize the complete logistics from all major airports in the world. Our **experienced airfreight team** is multilingual and has **extensive expertise** in the perishable sector.



Handling, customs clearance, including best contacts with **Phyto, BLE** and **veterinary control**, all in compliance with the required VuBs (prohibitions and restrictions) including pre- and on-carriage of your shipments at all EU airports.



IGeL – Integrated overall logistics.



TEMPERATURE TRANSPORTS IN AIR FREIGHT

BASIC

- Small quantities up to 30kg
- Gel Packs or dry ice
- Different carton sizes
- Constantly available



ADVANCED

- Pallet size, max. 160cm height
- Cooling blankets
- Thermal hood with base plate
- Temperature range +2°C - + 18°C



PREMIUM

- Active cooling down to -20°C
- Uninterrupted cold chain
- Shipments up to 3 t and 5 Pal per Ctr.
- Temperature recording





IGeL – Integrated overall logistics

Because we ensure quality and reliability for you



With IGeL, we offer you an **all-round carefree package** that comprehensively covers all your wishes and requirements and can be mapped from a single source (one-stop shopping).

IGeL is made up of **5 modules** that can be optionally combined with each other and whose integral component is usually always a customs service.



FCM – Our IT solution for your shipment entry

Standing still means going backwards – to avoid this, we use the increased use of proactive and **automated data transfer**.

Tailored to your individual needs - whether data entry in the **Internet browser**, transmission **by e-mail**, or a **direct dial-up connection** or a link to your **business system**.



Advantages for you

- Fast & easy data transfer
- Clean data quality and error reduction
- Creation of shipping documents
- Notification also via e-mail
- Data import via CSV files
- Free online access



Management options

- Consignment archive with tracking options
- Address book
- Shipment statistics
- Own data management

All customs services at a glance



IMPORT

We will guide you through import customs clearance and ensure smooth importation of goods.



TRANSIT

With many years of experience, we will find the right solutions for your transit traffic.



DIGITAL CUSTOMS CLEARANCE

With interface and web-based solutions, your processes are accelerated and simplified.



EXPORT

We accompany you through the export customs clearance and ensure a smooth export of your goods.



FISCAL REPRESENTATION

We take over the complete process of importing goods and ensure a smooth import of goods.



CONSULTING

We support you in the application process for permits and AEO certification.

Customs facts – This is us for you

- We have a network of more than **1000 customs experts** in **27 countries**
- Our employees have **excellent professional knowledge** and work **100% legally compliant**
- We ensure **fast processing** without delays
- We have **excellent relations** with the customs authorities
- Secure **liquidity advantages** through advance payment of import duties by DHL FoodLogistics
- We organize a **fast and smooth process** of phyto-, veterinary- and BLE-checks with the respective authorities
- **Reduction of effort:** one contact, one invoice, one report
- Trust us when it comes to customs formalities: Our **professional customs management** helps you to handle your customs processes efficiently, compliantly and quickly



DHL FoodLogistics is your **all-in-one solution** for the import and export of your goods - no matter how complex your requirements are.



Focus on your core business and reduce your administrative workload



Our transport solutions for pharmaceuticals



With a state-of-the-art fleet specialized in pharmaceutical transports, we are constantly on duty for you. Our dispatchers steer them **flexible through all of Europe**.



With **modern technology** and networking, we know where your goods are at all times and plan in an **environmentally** conscious as well as **efficient** manner.

Our Services



- **Transport solutions** for pharmaceutical and chemical products within Europe (incl. UK).
 - **Temperature controlled** in special transport units
 - **GDP certified** transports in special transport units
 - **Transport of dangerous goods**
- Customs clearance services
- Risk Tower solution for high-value shipments
- GDP certified **transshipment** warehouses in Hamburg (+15 bis +25°C), Leipzig (+2-+8°C, +15 bis +25°C) and Raunheim (Frankfurt) (+2-+8°C, +15 bis +25°C) for cross docking, claim handling and short term storage

Our group capacities:

- **Intercontinental shipments** by air and ocean via our worldwide network
- Network solutions for **small shipments***

* not GDP/not tempered

Our Control Tower Solution

- With our Control Tower, we offer you a **"single point of entry"**, automated processes and one hundred percent **transparency** over your current transport orders.
- Customer and transport companies are connected via **electronic data interchange**. This applies to the entire domestic and international supply chain, regardless of the country of origin or destination.



- With our Control Tower, we offer **integrated supply chain control**. All processes, from order to execution, run seamlessly and automatically.
- Regarding **land and air transport**, you can use our 24/7 service 365 days a year.
- The Control Tower thus offers **enormous advantages in terms of transparency, efficiency and convenience**.



Your supply chains matter to us

We can only make a sustainable and positive impact if we follow a clear strategy.

On our journey towards sustainable logistics, we focus on the three areas where we can achieve the most.



Together for sustainable logistics
Contact us if you're interested

GOGREEN

**GOGREEN
PLUS**

4,7 Mio.

hours of training and development for employees

1. global

logistics company that has offered climate-friendly products

Zero emissions by 2050 –

Ambitious environmental goal

86%

renewable energy worldwide

37%

Improvement in CO₂-efficiency since 2007

~18.000

Vehicles with alternative propulsion

7 Bn. euros investment in green technologies by 2030

- Increasing the use of **sustainable marine fuel**
- Increasing the use of **sustainable aviation fuels**
- **Green alternatives** for all core products

Reducing the CO₂-footprint with **GoGreen Plus**

- Transparency via **emissions report**
- **Environmentally friendly decision** creates value for customers, employees and shareholders
- **Uncomplicated booking** of green transportation

INTERESTED IN WORKING TOGETHER?

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