



Date August 23<sup>rd</sup>, 2024

Subject **Customer Advisory: Canadian Rail Strike**

Dear Customer,

We are monitoring the market situation in **Canada and the United States** very closely and would like to provide you with an update about the latest situation.

**Why are we writing?**

We would like to inform you that the **rail strike in Canada has been called off today**.

The Minister of Labor has announced that he has directed the Canadian Industrial Relations Board to assist the parties in settling the outstanding terms of their collective agreement by imposing final binding arbitration.

Workers at Canadian National Railway will begin returning to work on Friday, August 23, the Teamsters union said, hours after the Canadian government moved to end an unprecedented rail stoppage.

Canada's top two railroads, Canadian National Railway (CN) and Canadian Pacific Kansas City (CPKC) had locked out more than 9,000 unionized workers earlier on Thursday, triggering a simultaneous rail stoppage.

**What is the impact for you?**

It's expected that it will take a few days for trains to start running again. Embargos will remain in place while the railways work through their recovery plan and re-start their networks.

CN spokesperson Jonathan Abecassis told the Canadian Broadcasting Corp it could take the company a week or more to catch up on shipments.

**What is DHL doing to help you?**

We continue to monitor the development, track your shipments and supply most actual data via mydhli.com.

DHL Global Forwarding has prepared several contingency options to help you in the current situation, including:

- **Vancouver/Halifax/Montreal Transloading via Truck:**  
We will pick up the container from the port terminal, move it to our dedicated warehouse, unload contents of the container and reload them to trucks and move them to your destination by road.

Please contact your local DHL Global Forwarding Sales or Customer Service representative if you are interested in these solutions.

We appreciate your continued support and hope for your understanding.

Kind regards  
DHL Global Forwarding