

Date October 1st, 2024

Subject Customer Advisory: US East and Gulf Coast Port Labor Dispute

Dear Customer,

We are closely monitoring the market situation in the **United States** and would like to provide you with an update regarding potential work stoppages at the East and Gulf Coast ports.

A work stoppage impacting all East and Gulf coast port operations is in effect as of 00:01 Tuesday morning, October 1st. During the work stoppage it is expected that terminal access is not possible, and vessel loading and unloading operations will not be conducted.

Any cargo located in an affected terminal as of October 1st will remain in place at the terminal until operations re-start. If empty containers can be returned to off-dock depots during this period those options should be utilized.

DHL operations teams will be working with terminal operators and ocean carriers to ensure that additional costs are minimized to the greatest extent possible. Please note, however, any costs or charges incurred due to the port strike will be passed along to our customers.

If you have any questions, please contact your local DHL Global Forwarding Sales or Customer Service representative. We appreciate your continued partnership and understanding during this time.

Kind regards DHL Global Forwarding