

Date October 4th, 2024

Subject Customer Advisory: US East and Gulf Coast Port Labor Dispute

Dear Customer,

We are continuing to closely monitor the market situation in the **United States** and would like to provide you with an update regarding work stoppages at East and Gulf Coast ports.

An agreement has been reached to end the port strike. DHL operations teams are now focused on ensuring a smooth resumption of shipping activities and restoring normal service levels in the coming days.

To ensure full visibility of your shipments during this period, we encourage you to utilize **MyDHLi**, our digital platform, that offers real-time cargo tracking and efficient booking management.

If you have any questions, please contact your local DHL Global Forwarding Sales or Customer Service representative. We appreciate your continued partnership and understanding during this time.

Kind regards DHL Global Forwarding*

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