



MANAGED TRANSPORT AND BROKERAGE

IT'S COMPLEX: ENSURING ALL YOUR TRANSPORT ASSETS ARE DELIVERING MAXIMUM VALUE

Asset management

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CUSTOMER-POWERED SOLUTIONS

Today's transport operations are becoming increasingly complex, requiring transport teams to finely balance the requirements of operations, compliance, health & safety, cost, and the evolving legislative landscape is becoming a vast and complicated task.

Customers require an asset management approach that ensures their fleets are fit for the future, offer the lowest total cost of ownership and ensure operational compliance that protects their right to operate, without applying vast resources.



HOW CAN WE HELP?

DHL is able to offer the benefits of its scale and expertise as the UK's largest heavy fleet operator. We help customers focus on their day-to-day operations and delight their customers by providing low cost assets that improve safety and uptime, whilst simplifying transport administration engaging with drivers and delighting end customers.

We provide customers support and expertise across the full asset management lifecycle:

- Specification and design of safe and cost effective assets that are fit for the future
- Flexible procurement of road assets utilising the scale and expertise of DHL
- Maintaining fleets through existing vendor networks with 24/7 expertise and competitive parts and labour rates
- Ensuring the best solutions and value for assets at end of life.

During this cycle DHL also works with customers to ensure compliant operations, providing bespoke management information and training to safeguard standards.



WHAT WE OFFER

Customers receive a tailored service that meets their specific and changing needs:

- Lead engineers collaborate on asset management strategies and innovative fleet design to ensure best total cost of ownership and future-proof assets
- Strategic asset sourcing solutions that provide a mix of flexible and long term assets to meet customers' requirements
- Regional field engineers' support with compliance, vendor management, MOT failures, accident management and roadside prohibitions with route cause analysis
- Rental service, for high specification short to medium term fleet needs, delivered at the lowest rates with industry leading T&C's
- Centralised maintenance with industry leading IT systems and technical expertise that checks and challenges fleet maintenance activity, while leveraging our scale on procuring parts and labour
- Comprehensive compliance and back office that manages O-Licence applications and changes, driver licence checking, prosecution notices, tachograph's, vehicle tax, tolls, congestion charging, parking fine challenge and payment
- Provision of low cost bunkered and network fuel card solutions with comprehensive management information, telematics and driver behaviour support
- Driver and Transport Manager CPC, O-Licence awareness and Health and Safety training courses.

Access to
over 30
training
courses



IN ACTION...

Transport is a core component for one DHL customer, but asset management was not. A focus on compliance across multiple locations created a burden on transport managers and leadership teams. They wanted to guarantee the highest standards across their assets and operations while ensuring they remained competitive.

- DHL's Central Maintenance Control Centre provides 15% savings on parts and labour while increasing asset on road availability.
- Compliance administration provides frequent industry leading audits with supported corrective action plans ensuring they function as a top tier operator.
- 20% savings achieved in the first year.

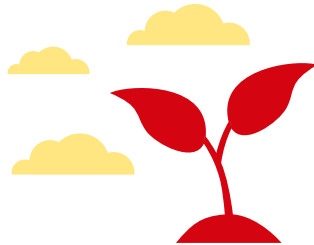


CHALLENGES FOR THE FUTURE

There are significant challenges for the future within asset management regardless of industry:

- Increasing fleet, maintenance and fuel costs.
- The introduction of Ultra Low Emission and Clean Air Zones across the country – is your fleet fit for the future?
- Increasing safety pressures on commercial vehicles operating in and around urban areas.
- Rapidly advancing technologies within fuels, vehicles as well as fleet and compliance management.

Our lead engineers work in close collaboration with customers to design an asset management strategy that safeguards future operations. We engage industry and government bodies as well as vehicle, trailer and equipment manufacturers to ensure engineers are aware of future requirements, balancing innovation and standardisation to protect customer operations and achieve the lowest operating costs.



SAFETY

FOR FURTHER INFORMATION

Our dedicated experts are always on hand to help, so if you would like to learn more about how this solution could work for you drop us an email and we'll get in touch.

CONTACT US USING ONE OF THE LINKS BELOW:

Contact our supply chain experts [here](#) >
or visit our [website](#) >

