

GLOBAL ENVIRONMENTAL AND ENERGY POLICY

February 2024

At DHL Supply Chain, we acknowledge that our activities have a considerable impact on the environment. Leadership for us includes being a front-runner in environmental protection – a key component of our business strategy. We are committed to minimizing our impact on the environment, reducing waste, increasing our energy efficiency and preventing pollution in all of our activities by continually improving our performance, updating our policy and objectives as necessary and complying with applicable legal and other requirements.

The world community has set a goal to limit global warming to less than two degrees Celsius. Therefore, as the leading logistics company, DHL Group's target is in line with requirements to limit global warming to below 1.5 degrees Celsius for Scope 1 & 2 emissions and well below two degrees Celsius for Scope 3 emissions.

By 2050, we want to reduce all logistics-related emissions to net zero. We have set specific milestones along the way that cover all aspects of our business and our impact on the environment. By 2030:

- DHL Group will reduce our overall Scope 1, 2 & 3 greenhouse gas emissions (GHG) to below 29 million tonnes CO₂e, based on the requirements of the Science-Based Targets initiative (SBTi).
- By 2030, we will reduce absolute Scope 1 & 2 GHG emissions by 42% from a 2021 base year at Group level, aiming to achieve carbon neutral warehousing, utilising a net zero approach in our warehouse operations, even sooner by 2025.
- DHL Group will reduce absolute Scope 3 GHG emissions from fuel and energy related activities, upstream transportation and business travel by 25% from a 2021 baseline.
- To achieve these targets, we will grow our sustainable fuel share in road transportation, including electrification to >30% by 2030 on Group average. This means we will help our customers to make their supply chains greener and achieve their own sustainability goals.
- We can only achieve our goals if we work together with our employees, customers and suppliers. That is why we are motivating our employees to get actively involved in our climate protection initiatives with the aim to train 80% of our workforce to become Certified GoGreen Specialists.

Due to the nature of our core businesses, the primary focus of our efforts is the reduction of carbon dioxide (CO₂e) emissions and climate protection. However, our environmental protection program GoGreen also covers a broad range of aspects such as energy, biodiversity, water, waste, noise and local pollution.

This policy is binding for all operations within DHL Supply Chain and will help us to embed efficiency and environmental awareness into our every-day business.



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GLOBAL ENVIRONMENTAL AND ENERGY OBJECTIVES



DHL Supply Chain is committed to minimizing its impact on the environment and reducing energy consumption. Our primary environmental and energy objectives are to:

Improve environmental and energy efficiency by:

- reducing all logistics-related emissions to **net zero by 2050**
- achieving operationally **carbon neutral warehousing**, utilising a net zero approach, in our warehouse operations **by 2025**; in line with our DHL Group carbon neutral building design standard, we will decarbonize through technologies and renewable energies as far as possible, offsetting no more than 25% of the 'brown' grid energy requirements
- reducing our overall **Scope 1, 2 & 3 greenhouse gas emissions (GHG) to below 29 million tonnes CO₂e at Group level by 2030**; this target has been developed based on the requirements of the Science-Based Targets initiative (SBTi)
- reducing absolute **Scope 1 & 2 GHG emissions by 42% by 2030** from a 2021 baseline, at Group level, whilst also reducing absolute **Scope 3 GHG emissions** from fuel and energy related activities, upstream transportation and business travel **by 25% by 2030** from a 2021 baseline, at Group level
- growing **sustainable fuel share** share in road transportation, including electrification to **> 30% by 2030** on Group average
- taking additional measures to continually improve our environmental performance and reduce energy consumption
- developing and maintaining an environmental management system which is ISO 14001 compliant and an energy management system based on ISO 50001
- complying with applicable international, regional and national environmental regulations as well as legal requirements regarding energy consumption and energy efficiency
- working with our suppliers to minimize the environmental impact of the goods and services we procure
- considering environmental aspects and energy efficiency in all major investments and procurement decisions
- identifying opportunities to introduce sustainable packaging materials and practices in our operations

Achieve transparency by:

- enhancing data quality and being transparent about our environmental and energy-related impacts, especially our own carbon footprint, through our corporate reporting, plus improving the transparency of CO₂e emissions generated by our transportation subcontractors

Generate value by:

- offering GoGreen solutions and working with our customers to achieve their environmental and energy efficiency goals

Demonstrate Leadership by:

- fostering innovation and using advanced technologies to minimize emissions, energy consumption and noise, particularly from our vehicles
- working with governments and policy makers to help shape regulations that bring about long-term, environmentally-aware and energy efficient changes to our sector and minimize our industry's environmental impact
- engaging in dialog with our key stakeholders, cooperating with universities and manufacturers, and actively working with national and international organizations in the areas of environment, energy efficiency and sustainable development
- implementing policies which drive fuel and energy optimization and technology adoption, including our Green Transport Policy
- monitoring and responding to emerging environmental and energy issues

Mobilize employees by:

- strengthening our employees' environmental knowledge and skills to improve our own environmental and energy performance and that of our customers by providing information and training opportunities on energy saving measures
- offering opportunities for employees to engage in initiatives that contribute to environmental protection and improved energy performance
- aiming to train **80% of our employees** to become **Certified GoGreen Specialists**