

WINDSOR FRAMEWORK WEB SERVICE API -REST

DEVELOPERS GUIDE

Version 1.0

DHL – Excellence. Simply delivered.

DHL eCommerce UK

Northern Ireland – Windsor Agreement

Customers despatching items from Great Britain to Northern Ireland must provide the relevant level of data as per below in accordance with the Windsor Framework. Multi parcel shipments are accepted but the weight limit of each individual parcel is a maximum of 31kg.

Shipments which are being collected from a BT postcode require no additional data.

For third party collections and carriage forward where the collection address = BT no additional data required.

For third party collection and carriage forward where delivery postcode = BT, additional data requirements are then dependent upon the shipment trade lane movement status e.g. consumer or business

Deferment account

If your B2B goods do not qualify under UKIMS and are therefore considered 'at risk' of leaving Northern Ireland, a full H1 international dataset will be required for the declaration. 'At risk' shipments will also be charged at the applicable European Union (EU) rate of duty.

If you'll be shipping 'red lane' goods and will move to use an NI deferment account linked to your NI EORI number for Customs charges, please remember to authorise DHL to apply charges to this account. You'll need to state your NI deferment account number within the shipment data.

Alternatively, if you do not provide your NI deferment account number, we'll apply the DHL eCommerce UK deferment account.

Clearance declaration – Northern Ireland (Windsor Framework)

Customers are to populate the **clearance declaration** covered above, which includes the shipment movement, sender UKIMS, sender EORI, sender deferment account, recipient UKIMS and recipient EORI.

Additional data requirements are then dependant upon the trade lane movement. The trade lanes are either C2C, C2B, B2C and B2B.

Additional data requirements

C2C

In this scenario, you will need to...

- Populate the shipment movement type, description of goods and value covered in the clearance declaration

C2B

In this scenario, you will need to...

- Populate the shipment movement type, number of pieces, recipient UKIMS number, recipient EORI number, total value covered in the clearance declaration.

- Populate the 6 digit commodity code & description of goods & quantity covered in the clearance item declaration

B2C

In this scenario, you will need to...

Populate the shipment movement type, number of pieces, total value in covered in the clearance declaration.

- Populate the 6-digit commodity code, description of goods & quantity covered in the clearance item declaration

Not at risk 'green lane' and at risk 'red lane' B2B trade lanes

A B2B shipment will be classed as not at risk 'green lane' based on the provision of either your UKIMS number (as the shipper) or the UKIMS number for the receiving business. For green lane shipments the simplified H8 dataset will be required.

For at risk 'red lane' movements the full H1 international dataset will be required.

B2B 'Green Lane'

In this scenario, you will need to...

- Populate the senders EORI number, shipment movement type, *senders UKIMS number*, recipient *UKIMS number*, recipient EORI number, **number of pieces**, total value in the covered in the clearance declaration
- **Populate the 10 digit commodity code, description of goods, quantity, unit value, unit** weight & country of manufacture covered in the clearance item declaration
- **Either the senders** EORI and UKIMS or the recipient EORI and UKIMS is required to enable green lane movement

B2B 'Red Lane '

In this scenario, you will need to...

- Populate the senders deferment account and senders EORI number, number of pieces, shipping charges, total value, reason for export in the **covered in the clearance declaration**
- Populate the 10 digit commodity code, description of goods, quantity, unit value, unit weight, country of manufacture in the **covered in the clearance item declaration.**

OBTAINING A TEST USERNAME & PASSWORD

Before you can fully start your development work to integrate your system with DHL eCommerce UK's web API you will need to following:

- Live DHL eCommerce UK account number(s).
- For some services login and password authentication is required.
- 1. Obtain your **live** DHL eCommerce UK account number(s) from your DHL eCommerce UK Sales/Account Manager.
- 2. Go to the URL <u>https://track.qa.dhlparcel.co.uk/register</u> and register yourself as a new user using your DHL eCommerce UK account number.

				business users
DHL	Parcel Services	Mail, Digital and Packets	Specialist Services Hel	p Centre Login
	* indicates a mandatory field			
Salutation				
Mr		•		
First name *				
Surname *			7	
			-	
Company			٦	
Position				
			1	
Work Phone				
]	
Mobile number				
Account Number *				
			L	
Add Account				

- 3. Once approved you will receive a confirmation email.
- 4. You now have a working test username and password to start your development.

Note* Once you have transitioned your development over to Live, your QA access will be removed. This is to reduce the load on our Test environment.

DOMESTIC SHIPMENT

Once you have your API key, authenticationToken and a collectionJobNumber you are ready to generate DHL eCommerce UK Domestic shipment labels through the web API. This web service call is for domestic shipments only.

The Domestic shipment API has been developed as a REST operation.

This API is allows doorstep and direct to ServicePoint addressing, and inbox returns. In some cases the information required for these types of deliveries differs. The below contract identifies the mandatory fields for both types of delivery but in addition provides guidance in the description as to what information should be captured.

Please ensure you read through this information in detail as any missing or incorrect data provided could result in your shipments not being delivered and returned to you.

DomesticConsignment					
Version: 2.0				29/08/2	024
				29/00/2	024
Resource: /gateway/Domest	icConsignmen	t/2.0/Domestic	Con	signment	
HTTP Method: POST					
Test Endpoint:					
https://services.qa.dhlparcel.co	<u>p.uk</u>				
Live Endpoint:					
https://services.dhlparcel.co.ul	<u><</u>				
HTTP HEADER:					
Parameter Name:	Туре:	Mandatory (Y/N)	/		Description/Notes:
x-api-key	String	Ŷ		Your uniqu See <i>Error!</i> found.	ely assigned API key. Reference source not
	•	•			
Request Body:					
Parameter Name	Туре	Mandatory for both delivery methods		landatory for ervicePoin ts	Description
username	String (50)	Y			Username used to login.
authenticationToken	String (36)	Y			Token received from successful login.
accountNumber	String (10)	Y			DHL eCommerce UK account number. 7

				share (4 shills - 2
				chars (1 alpha + 6 numeric e.g A123456)
collectionInfo	See next section	Either one element is Cannot su	Y or the other mandatory. pply both or npty.	One of these elements (choice) is required: collectionJob Number OR collectionDate (restricted option)
Collection Information - one e	entry only	1	ſ	
collectionJobNumber collectionDate	String DateTime	restricted of requires a additional s eComm Where a col used cust ensure tha arranged a of with their co	nDate" is a option which pproval and et up by DHL herce UK. lection date is omers must at they have daily collection ollecting site – acc. Manager	Validation: CollectionJob Number obtained from BookCollectio n API call CollectionDat e must be in ISO 8601 extended format YYYY-MM- DD
delivery	See next section	Y		Details about the delivery. This can be the same as recipient or different e.g. ServicePoint
Delivery Information				
localContactName	String (35)	Y		Local contact name for delivery. Delivery Contact – Mandatory for ServicePoint Deliveries
localContactNumber	String (35)	Y		Local contact number for delivery. Notification messages will be sent to this number. Can contain digits and + or () characters
contactNumberType	String	Y		Either mobile or phone phone = landline number

	0: 1 (20)	V		
localContactEmail	String (60)	Y		Local contact email for delivery. Notification messages will be sent to this email address. For example: delivery@mydomain.c om
deliveryAddresses	List See delivery address section	Y		List of delivery addresses. At least 1 address is required. In case of ServicePoint delivery, deliveryaddress will be the ServicePoint address selected. In case of doorstep delivery, delivery address will be same as recipient address
Each entry in the deliveryA	ddress list is of typ	e address		
huain aga Nama	Otring (25)	N	V	Duciness nome to be
businessName address1	String (35)	N	Y	Business name to be delivered to. Mandatory if the recipient addressType is "business" and delivery addressType is "doorstep" If addressType is parcelshop (Service Point) use <businessname> from ServicePoint Finder API First line of address</businessname>
				If addressType is parcelshop (Service Point) use <title>
from ServicePoint
Finder API</td></tr><tr><td>address2</td><td>String (35)</td><td>Ν</td><td>Ν</td><td>Second line of
address.
If addressType is
parcelshop (Service
Point) use
<Address1> from
ServicePoint Finder
API</td></tr><tr><td>address3</td><td>String (35)</td><td>N</td><td>N</td><td>Third line of address.
If addressType is
parcelshop (Service
Point) use</td></tr></tbody></table></title>

				<address2> from</address2>
				ServicePoint Finder
postalTown	String (35)	Y		Name of town or city.
				If address Type is
				If addressType is parcelshop (Service
				Point) use
				<postaltown> from</postaltown>
				ServicePoint Finder
county	String (35)	N	N	County.
				If addressType is
				parcelshop (Service
				Point) use < County> from ServicePoint
				Finder API
postcode	String (15)	Y		Full UK Postal Code.
				If addressType is
				parcelshop (Service
				Point) use < Zipcode> from ServicePoint
				Finder API
countryCode	String (3)	Y		GBR
addressType	String	Y		Address type of the
				delivery. This will be used to identify where
				the parcel will be
				delivered to. If
				doorstep delivery then
				recipient address and delivery address can
				be the same. Valid
				values are:
				 doorstep
				 parcelshop
				(Service Point)
ServicePointID	String	N	Y	If addressType is
				parcelshop (Service
				Point) use < ServicePointID>
				from ServicePoint
				Finder API
specialInstructions	String (Max	N	N	A special instruction
acquiral contian	60)	N	N	for the delivery driver. Leave safe
secureLocation	String (Max 60)	IN	IN	instructions if no
	,			answer at delivery
				attempt. Only valid for
serviceKey	Integer	Y		doorstep deliveries. DHL eCommerce UK
				service code required
items	Integer	Y		Number of boxes to
				be despatched.

				(Number of labels).
				Min 1, max 999
totalWeight	Integer	Y		Shipment Total weight
Ū.	J J			in whole Kg. Min 1,
				max 999
customerReference	String (20)	N		Your reference for this
				shipment will appear
				on your DHL invoice.
				Typically sales order
				number.
alternativeReference	String (20)	Ν		Your second
				reference for this shipment e.g.
				customer purchase
				order number.
parcels	See parcel	Ν	Y	Details of parcel in the
paroolo	section		·	shipment for
				ServicePoint delivery.
				Only one parcel is
				allowed per shipment
				and you must provide
				the declared
				dimensions of your
				parcel.
Parcels				
length	Integer	Ν	Y	Size of the longest
5	5			side of the parcel.
				Number between 1
				and 999 cm.
width	Integer	N	Y	Size of the shortest
				side of the parcel.
				Number between 1
h si sh t		N	Y	and 999 cm.
height	Integer	Ν	Y	Declared height of parcel. Number
				between 1 and 999
				cm.
				011.
extendedCoverUnits	Integer	Ν		If extended cover is
	5			required for this
				shipment, specify how
				many extended cover
				units are required, 0
				to 10.1 unit equates
				to £1000 additional
reginient	See	Y		cover.
recipient	recipient	ř		
	section			
Recipient				
contactName	String (Max	Y		Local contact name
	35)			for delivery
contactEmail	String (Max	Y		Local contact email
	60)			for delivery

contactNumber	String (Max 50)	N	Y	Local contact number for delivery
recipientAddress	See recipient Address Section	Y		
Each entry in the recipientAdd	dress list is of tv	pe address		
businessName	String (35)	N		Business name to be delivered to. Mandatory if the recipient addressType is "business" and delivery addressType is "doorstep"
address1	String (35)	Y		First line of address
address2	String (35)	N		Second line of address. Provide if available.
address3	String (35)	N		Third line of address. Provide if available.
postalTown	String (35)	Y		Name of town or city. Provide if available.
county	String (35)	N	N	County.
postcode	String (15)	Y		Full UK Postal Code.
countryCode	String (3)	Y		GBR
addressType	String	Y		Address type of the recipient. This will be used to identify business or residential customers. If business, then businessName is mandatory. Allowed delivery addressTypes are dependent on this and the serviceKey Valid values are: • business • residential
preDeliveryNotificationType	String	Y		Set to NonRequired service no longer available.
exchangeOnDelivery	Boolean	N		Is an Exchange On Delivery required? true for yes, false for no. To be used with "Deliver to doorstep only" service codes
bookin	Boolean	N		DO NOT USE
inBoxReturn	Boolean	N		Is an Inbox return required for this outgoing shipment? True for yes, or false for no.

				1 Inbox return label will be printed with an
				optional return instructions label.
inBoxReturnDetail	See inBox Return Detail section	Ν		InBox return address is set against the returnAccountNumber . Please contact your Sales/Account Manager should you have any queries/changes to this address.
inBoxReturnDetail				
returnAccountNumber	String (Max 10)	Y	N	Return credit account number the generated return shipment should be invoiced to
returnCustomerReference	String (Max 20)	N		Customer reference for the generated return shipment (typically an RMA number)
returnCustomsDeclaration	See return Customs Declaration Section	N		If the return address is outside the United Kingdom, then a basic customs declaration for the return shipment is required
returnCustomsDeclaration				
descriptionOfGoods	String (Max 90)	Y	Ν	Description of the contents of the return consignment
totalValue	Number	Y	Ν	Value of goods decimal between 0.01 and 10000
currencyCode	String (Max 3)	Y	Ν	Currency code of the value the goods are declared in. 3 character ISO country code e.g. USD for US Dollars, EUR for Euros, GBP for British Pounds
Clearance	See clearance declaration			Clearance declaration required for Northern Ireland shipments – see below details
Clearanceitem	See clearance item			Clearance item required for Northern Ireland shipment dependant upon shipment movement type see below.

Clearanaedeeleration This is	required when	oonding North	horn Iroland ahi	amonto
Clearancedeclaration – This is Senders EORI Number	String (Max	See	See	Senders EORI
	15)	description	description	Number <u>https://www.g</u>
	,			ov.uk/eori
				Mandatory if sender
				UKIMS is provided
Shipment Movement Type	String (Max 3)	See description	See description	This is used to confirm the trade lane movement and is not used to categorise the delivery address.
				Codes to use: C2C, C2B, B2C or B2B
				C2C - Shipper and recipient are consumers C2B - Shipper is a consumer and recipient is a business (If shipment is going to a consumer at a business address, for example their work address, this is still a C2C movement B2C - Shipper is a business and recipient is a consumerB2B - Shipper is a business and recipient is a business (If shipment is going to a consumer at a business address, for example their work
				address, this is still a
Senders UKIMS Number	String (Max	N	N	B2C movement) If shipment is a B2B
	32)			movement, either shippers or recipient UKIMs must be provided to be classed as a green lane movement
Senders Deferment Account	String	N	N	If blank, and Shipment
				Movement Type is
				B2B red lane, then DHL deferment
				account will be
				applied
Recipient UKIMS Number	String (Max	N	N	If shipment is a B2B
	32)			movement, either
				shippers or recipient
				UKIMs must be
				provided to be

				classed as a green
				lane movement
Recipient EORI Number	String (Max	See	See	Recipient EORI
	15)	description	description	Number Get an EORI
	10)	accomption	accomption	number
				Mandatory if recipient
				UKIMS is provided
Number of Pieces	Num	N	N	Sum of quantity from
				all items from the
				clearance item rows
				for the same
				Shipment ID
Shipping Charges	Money	N	N	Shipping charges
11 5 5	,			including decimal
				place e.g 5.00
Total Value	Money	See	See	Total value of all
	,	description	description	items. Decimal
		•	accomption	between 0.01 and
				10000
				Mandatory for C2C,
				C2B, B2C & B2B
Reason For Export	Alpha	See	See	Reason for export. G
		description	description	= Gift, D =
				Documents, S =
				Commercial Sample,
				R = Returned Goods,
				C = Commercial Sale,
				P = Repairs.
				Mandatory for B2B
				red lane movements
Clearanceitem – This is require				
Commodity code	Num (10)	See	See	Commodity code
		description	description	requirement
				dependent on trade
				lane movement
				C2C – no commodity
				code
				Optional
				B2C 6 digit commodity
				code
				C2B 6 digit commodity
				code
				Mandatory
				B2B 'green lane' and
				'red lane' – 10 digit
Description of the la	Alista	0		commodity code.
Description of goods	Alpha	See	N	Description will be
		description		used to populate
				commodity code for
				C2B and B2C, if
				commodity code is not
	Niuree	N	N	provide
Unit Quantity	Num	N	N	Number of units of this item
Unit Value	Num	N	N	Unit value of item
	Num	IN	IN	
				including decimal
				place. For example, $\pounds 19.88 = 19.88$

Unit Weight	Num	N	N	Weight of item in Kgs including decimal
				place. For example, 25.22
Country of manufacture	Alpha (2)	N	N	ISO 2 country code for country of manufacture
labelFormat	String	Y		Format of label required.
				Valid values are:
				PNG6x4 for 6x4 PNG Labels at 300dpi ZPL200dpi6x4 for 6x4 ZPL Labels at 200dpi PDF200dpi6x4 for
				6x4 PDF at 200dpi
Response Body:				
Successful Response – De			d created	
Parameter Identifiers	Type See	Notes	ifiara Atlaa	st one identified will be
Identifiers	domestic			eturn an identifier with type =
	identifiers section	'shipmentN		an dentiner with type –
domesticIdentifier				
domesticidentifier				
identifierType	String	Type of ide	ntifier Valid	values are:
	Currig		ntNumber	
			hipmentNur	nber
identifierValue	String		entifier gene	
		1		
Labels	String [byte]			will be an array of image(s) of ou to print or display.
		The label st • ZPI • PD	<u> </u>	e Base64 encoded:
		• PN		
Unsuccessful Response –		· ·		
Parameter Name	Туре	Notes		
Code	Integer	"400"		in a factor that is the second s
Warnings	String	For each wa and Descrip information	arning in the otion. The w to your end it is likely ye	ing from the web service call. table there will be a Code arning may contain valuable user such as account being ou will want to display any user.
Errors	String	If failed the	n a list of er	rors. For each error in the
		table there	will be a Co	de and Description.

ADD RETURN TO SENDER

This API has been developed as a SOAP operation.

Once you have your AuthenticationToken you are ready to start booking Return to Sender type transactions.

A Return to sender is a collection from an adhoc address to be delivered back to the account address. This is typically used to arrange the return of previously delivered faulty goods.

*Note The shipment label will be generated at the collecting DHL eCommerce UK depot. This service does not return a base64 encoded label image. The driver will take one printed label with them to the collection address.

AddReturnToSender					
Version 1.0		29/	08/2024		
Test WSDL URL:					
Test WODL ORL.					
https://services.ga.dhlparcel	.co.uk/Service	s/UKMConsigr	nmentServices/UKMConsignmentService.s		
vc?WSDL					
Live WSDL URL:					
https://api.ukmail.com/Servi	ces/UKMCons	ignmentServic	es/UKMConsignmentService.svc?wsdl		
Input Parameters:					
SOAP BODY:	1				
Parameter Name	Туре	Mandatory	Parameter Description/Notes		
	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	(Y/N)			
Username	String	Y	Username used to login.		
AuthenticationToken	String	Y	Token received from successful login.		
AccountNumber	String (10)	Y	DHL eCommerce UK account number.		
CollectionDate	DateTime	Y	Date the parcels should be collected.		
CollectionContactName	String	Y	Contact name of the person whom the		
	(20)		parcel is being collected from.		
CollectionBusinessName	String	N	Business name to be collected from.		
	(40)				
Address 1	String (40)	Y	First line of address.		
Address 2	String	N	Second line of address.		
///////////////////////////////////////	(40)				
Address 3	String	N	Third line of address.		
	(40)				
Postal Town	String	Y	Name of town or city.		
County	(40) String	N	County.		
County	(40)		County.		
Postcode	String (9)	Y	Full UK Postal Code.		
CountryCode	String (3)	Y	GBR		
CollectionEmail	String	N	Email address of person being collected		
	(40)		from.		

CollectionTelephone	String	Y	Telephone number of person being
	(20)		collected from.
CollectionCustomersRef	String (20)	N	Your reference for this collection will appear on your DHL eCommerce UK invoice. Typically an RMA number.
ServiceKey	Number	Y	DHL eCommerce UK service code required. This must be a Return To Sender specific service.
CollectionSpecialInstruction s1	String (30)	N	Special instructions for the collection driver, line 1.
CollectionSpecialInstruction s2	String (30)	N	Special instructions for the collection driver, line 2.
DeliverySpecialInstructions1	String (30)	N	Special instructions for the delivery driver, line 1,
DeliverySpecialInstructions2	String (30)	N	Special instructions for the delivery driver, line 2,
DescriptionOfGoods1	String (30)	N	Description of the goods to be collected line 1.
DescriptionOfGoods2	String (30)	N	Description of the goods to be collected line 2.
CollectionTimeReady	DateTime	Y	Time from which the parcels will be ready for collection on the collection date.
CollectionOpenLunchtime	Boolean	Y	Is the collection address open at lunchtime? True or false. true for yes, false for no.
CollectionLatestPickup	DateTime	Y	Latest time the parcels can be collected on the collection date.
Bookin	Boolean	Y	Do parcels to this address need special arrangement for delivery. e.g Department stores / Shopping centers sometimes require shipments to be "booked in" with goods in prior to the delivery attempt. true for yes, false for no.
Oleanan de danstien. This	ie ne en ine du	de euro e e e eller en N	
Clearance declaration - This			
Senders EORI Number	Alpha (15)	See description	Senders EORI Number <u>https://www.gov.uk/eori</u> Mandatory if sender UKIMS is provided
Shipment Movement Type	Alpha (3)	See description	This is used to confirm the trade lane movement and is not used to categorise the delivery address. Codes to use: C2C, C2B, B2C or B2B C2C - Shipper and recipient are consumers C2B - Shipper is a consumer and recipient is a business (If shipment is going to a consumer at a business address, for example their work address, this is still a C2C movement B2C - Shipper is a business and recipient is a consumerB2B - Shipper is a business and recipient is a business (If shipment is going to a consumer at a business and recipient is a business (If shipment is going to a consumer at a business address, for example their work address, this is still a B2C movement)

Sandara LIVING Number	Alpha	NI	If abipment is a DOD movement with a
Senders UKIMS Number	Alpha (32)	N	If shipment is a B2B movement, either shippers or recipient UKIMs must be
	(32)		provided to be classed as a green lane
			movement
Senders Deferment Account	Alpha	N	If blank, and Shipment Movement Type
	(20)		is B2B red lane, then DHL deferment
			account will be applied
Recipient UKIMS Number	Alpha	N	If shipment is a B2B movement, either
	(32)		shippers or recipient UKIMs must be
			provided to be classed as a green lane
Recipient EORI Number	Alpha	See	movement Recipient EORI Number Get an EORI
Recipient EORI Number	(15)	description	number
	(10)	description	Mandatory if recipient UKIMS is provided
Number of Pieces	Num	N	Sum of quantity from all items from the
			clearance item rows for the same
			Shipment ID
Shipping Charges	Money	N	Shipping charges including decimal
			place e.g. 5.00
Total Value	Money	See	Total value of all items. Decimal
		description	between 0.01 and 10000
			Mandatory for C2C,C2B, B2C & B2B
Reason For Export	Alpha (1)	See	Reason for export. $G = Gift, D =$
		description	Documents, S = Commercial Sample, R
			= Returned Goods, C = Commercial Sale, P = Repairs.
			Sale, F = Repairs.
			Mandatory for B2B red lane movements
			Mandatory for B2B red lane movements
Clearance item This is requ	uired when se	ending Northern	
Clearance item This is requ Commodity Code		ending Northern See	n Ireland shipments
	uired when se		
		See	n Ireland shipments Commodity code requirement dependent on trade lane movement C2C – no commodity code
		See	n Ireland shipments Commodity code requirement dependent on trade lane movement C2C – no commodity code Optional
		See	n Ireland shipments Commodity code requirement dependent on trade lane movement C2C – no commodity code Optional B2C 6 digit commodity code
		See	n Ireland shipments Commodity code requirement dependent on trade lane movement C2C – no commodity code Optional B2C 6 digit commodity code C2B 6 digit commodity code
		See	n Ireland shipments Commodity code requirement dependent on trade lane movement C2C – no commodity code Optional B2C 6 digit commodity code C2B 6 digit commodity code Mandatory
		See	n Ireland shipments Commodity code requirement dependent on trade lane movement C2C – no commodity code Optional B2C 6 digit commodity code C2B 6 digit commodity code Mandatory B2B 'green lane' and 'red lane' – 10 digit
Commodity Code	Num (10)	See description	n Ireland shipments Commodity code requirement dependent on trade lane movement C2C – no commodity code Optional B2C 6 digit commodity code C2B 6 digit commodity code Mandatory B2B 'green lane' and 'red lane' – 10 digit commodity code.
		See description See	n Ireland shipments Commodity code requirement dependent on trade lane movement C2C – no commodity code Optional B2C 6 digit commodity code C2B 6 digit commodity code Mandatory B2B 'green lane' and 'red lane' – 10 digit commodity code. Description will be used to populate
Commodity Code	Num (10)	See description	n Ireland shipments Commodity code requirement dependent on trade lane movement C2C – no commodity code Optional B2C 6 digit commodity code C2B 6 digit commodity code Mandatory B2B 'green lane' and 'red lane' – 10 digit commodity code.
Commodity Code	Num (10)	See description See description N	n Ireland shipments Commodity code requirement dependent on trade lane movement C2C – no commodity code Optional B2C 6 digit commodity code C2B 6 digit commodity code Mandatory B2B 'green lane' and 'red lane' – 10 digit commodity code. Description will be used to populate commodity code for C2B and B2C, if
Commodity Code Description of Goods	Num (10) Alpha	See description See description	n Ireland shipments Commodity code requirement dependent on trade lane movement C2C – no commodity code Optional B2C 6 digit commodity code C2B 6 digit commodity code Mandatory B2B 'green lane' and 'red lane' – 10 digit commodity code. Description will be used to populate commodity code for C2B and B2C, if commodity code is not provide
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		such as account being disabled so it is likely you will want to display any warning's to your end user.
Result		Successful if web service successful, Failed if unsuccessful.
ConsignmentNumber	String	If Successful then this is the DHL eCommerce UK Shipment Number for the return to sender generated.

ADD SEND TO THIRD PARTY

This API has been developed as a SOAP operation

Once you have your AuthenticationToken you are ready to start booking Send to Third Party type transactions. A Send To Third Party is a collection from an adhoc address with a delivery to another adhoc address. This is typically used to arrange the return of faulty goods to a repair centre or a consumer to consumer type movement.

*Note The shipment label will be generated at the collecting DHL eCommerce UK depot. This service does not return a base64 encoded label image. The driver will take one printed label with him to the collection address.

AddSendToThirdParty			
Version 1.0		29/08/202	24
Test WSDL URL:			
Test WSDL ORL.			
https://services.qa.dhlparcel.co.u vc?WSDL	k/Services/U	KMConsignme	entServices/UKMConsignmentService.s
Live WSDL URL:			
https://api.ukmail.com/Services/L	IKMConsign	mentServices/	UKMConsignmentService.svc?wsdl
Input Parameters:			
SOAP BODY:			
Parameter Name	Туре	Mandatory (Y/N)	Parameter Description/Notes
Username	String	Y	Username used to login.
AuthenticationToken	String	Y	Token received from successful login.
AccountNumber	String	Ý	DHL eCommerce UK account
	(10)		number.
CollectionDate	DateTim e	Y	Date the parcels should be collected.
CollectionContactName	String (20)	Y	Contact name of the person whom the parcel is being collected from.
CollectionBusinessName	String (40)	N	Business name to be collected from.
CollectionAddress.Address 1	String (40)	Y	First line of address.
CollectionAddress.Address 2	String (40)	N	Second line of address.
CollectionAddress.Address 3	String (40)	N	Third line of address.
CollectionAddress.Postal Town	String (40)	Y	Name of town or city.
CollectionAddress.County	String (40)	N	County.
CollectionAddress.Postcode	String (9)	Y	Full UK Postal Code.
CollectionAddress.CountryCod e	String (3)	Y	GBR

CollectionEmail	String (40)	Ν	Email address of person being collected from.
CollectionTelephone	String (20)	Y	Telephone number of person being collected from.
CollectionCustomersRef	String (20)	Ν	Your reference for this collection, will appear on your DHL eCommerce UK invoice. Typically an RMA number.
ServiceKey	Integer	Y	DHL eCommerce UK service code required. This must be a Send to Third Party service code
CollectionSpecialInstructions1	String (30)	Ν	Special instructions for the collection driver, line 1.
CollectionSpecialInstructions2	String (30)	Ν	Special instructions for the collection driver, line 2.
DescriptionOfGoods1	String (30)	Ν	Description of the goods to be collected line 1.
DescriptionOfGoods2	String (30)	Ν	Description of the goods to be collected line 2.
CollectionTimeReady	DateTim e	Y	Time from which the parcels will be ready for collection on the collection date.
CollectionOpenLunchtime	Boolean	Y	Is the collection address open at lunchtime? True or false. true for yes, false for no.
CollectionLatestPickup	DateTim e	Y	Latest time the parcels can be collected on the collection date.
Bookin	Boolean	Y	Do parcels to this address need special arrangement for delivery. e.g Department stores / Shopping centers sometimes require shipments to be "booked in" with goods in prior to the delivery attempt. true for yes, false for no.
DeliveryContactName	String (20)	Y	Contact name of the person being delivered to.
DeliveryBusinessName	String (40)	Ν	Business name to be delivered to.
DeliveryAddress.Address 1	String (40)	Y	First line of address.
DeliveryAddress.Address 2	String (40)	Ν	Second line of address.
DeliveryAddress.Address 3	String (40)	Ν	Third line of address.
DeliveryAddress.Postal Town	String (40)	Y	Name of town or city.
DeliveryAddress.County	String (40)	Ν	County.
DeliveryAddress.Postcode	String (9)	Y	Full UK Postal Code.
DeliveryAddress.CountryCode	String (3)	Y	GBR
DeliveryEmail	String (40)	Ν	Email address of person being delivered to.
DeliveryTelephone	String (20)	Y	Telephone number of person being delivered to.
DeliverySpecialInstructions1	String (30)	Ν	Special instructions for the delivery driver, line 1,
DeliverySpecialInstructions2	String (30)	Ν	Special instructions for the delivery driver, line 2,

(15) description Number https://www.gov.uk/eori Mandatory if sender UKIMS is provided Shipment Movement Type Alpha (3) See description This is used to confirm the trade lane movement and is not used to categorise the delivery address. Codes to use: C2C, C2B, B2C or B2B C2C - Shipper and recipient are consumers C2C - Shipper is a consumer and recipient is a business C2B - Shipper is a consumer and recipient is a business and dress, this is still a C2C movement Schipper is a consumer and recipient is a business and recipient is a B2C movement Senders UKIMS Number Alpha (32) N If shipment is a B2B movement, recipient UKIMS must be provided to be classed as a green lane movement Senders Deferment Account (20) Alpha (32) N If shipment is a B2B movement, ruse is a Recipient UKIMS must be provided to be classed as a green lane movement Recipient EORI Number Alpha (15) N If shipment is a B2B movement, ruse is a provided to be classed as a green lane movement Number of Pieces Num N Sum of quantity from all items from the clearance item rows for the same Shipping Charges Number of Pieces Num N Sum of quantity from all items from the clearance tem rows for the same Shipment ID	Senders EORI Number	Alpha	See	Senders EORI
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Commodity Code Num (10) See Commodity code requirement				
Commodity Code Num (10) See Commodity code requirement	Clearance item - This is required	when sendir	ng Northern Ire	land shipments
		. ,	description	dependent on trade lane movement

			C2C – no commodity code
			Optional
			B2C 6 digit commodity code
			C2B 6 digit commodity code
			Mandatory
			B2B 'green lane' and 'red lane' – 10
	A La L -	0	digit commodity code.
Description of Goods	Alpha	See	Description will be used to populate
		description	commodity code for C2B and B2C, if
			commodity code is not provide
Unit Quantity	Num	N	Number of units of this item
Unit Value	Num	N	Unit value of item including decimal
			place. For example, £19.88 = 19.88
Unit Weight	Num	N	Weight of item in Kgs including
			decimal place. For example, 25.22
Country of manufacture	Alpha (2)	N	ISO 2 country code for country of
			manufacture
Output Parameters:			
Parameter Name	Туре		Parameter Description/Notes
Errors			If failed then a list of errors with error
			codes and descriptions.
Warnings			
			A list of warnings resulting from the
C C			A list of warnings resulting from the web service call. For each warning in
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			web service call. For each warning in the table there will be a Code and
			web service call. For each warning in the table there will be a Code and Description. The warning may contain
			web service call. For each warning in the table there will be a Code and Description. The warning may contain valuable information to your end user
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