

Control and Security Management Policy

DHL, S.A (DHL Express de Guatemala), through this policy, is committed to the implementation of safe processes in its logistics operations that guarantee the protection of DHL Collaborators, Business Associates (customers and suppliers) and all interested parties.

DHL, SA (DHL Express de Guatemala), as a leading company in the logistics services market with a worldwide presence, reiterates its commitment to comply with current legal requirements and continuous improvement through the control and security management system, which is oriented to the prevention of illicit activities such as smuggling of merchandise, money laundering, drug traffic, bribery and terrorism.

To achieve this purpose, the different area managements are committed to the following safety objectives:

- DHL, S.A (DHL Express de Guatemala) undertakes to train and sensitize all its collaborators on prevention and security issues in order to develop an attitude of prevention of criminal practices.
- DHL, S.A (DHL Express de Guatemala) will promote comprehensive safety in its different work areas by identifying and analyzing the related risks and taking the appropriate actions.
- DHL, S.A (DHL Express de Guatemala) affirms its commitment to provide healthy and safe work environments for its collaborators and associates to carry out their activities.

SCOPE OF MANAGEMENT SYSTEMS AUTHORIZED ECONOMIC OPERATOR (OEA).

For DHL, SA (DHL Express de Guatemala), the scope of the AEO management systems applies to our administrative/operational facilities located at Avenida Hincapié 25-10 zone 13 and facilities located at 10 Avenida 6-75 Zone 13 Guatemala City, and all the processes and operations of a logistics operator related to security management systems.

Country Manager
Guatemala, Central America