



DHL GLOBAL FORWARDING TURKEY Information Security Policy

DHL Global Forwarding is committed to protecting the DPDHL brand, our company's operational and financial data, and the information of our employees and customers. This policy defines the general requirements for information security within DHL Global Forwarding by describing the key points and principles.

1. Identifying and properly managing information security risks.
2. To ensure that information remains available, confidential and entire when necessary.
3. To spread information security awareness throughout the company.
4. To implement and improve controls for information security risks and to review their effectiveness.
5. To ensure an effective Business Continuity Management that will ensure the continuity of our business and services.
6. To have the competence to rapidly intervene and minimize the impact of information security incidents that may occur.
7. To constantly monitor risks and opportunities, taking into account technological developments and expectations of relevant parties.
8. To fulfill information security needs arising from obligations arising from laws, regulations and agreements, and from responsibilities towards internal and external stakeholders.
9. Comply with DHL Group Information Security standards.
10. To provide assurance and create value by protecting our business partners against information security risks.

We are fully committed to these principles and continuous improvement. We also adopt our information security principles to our suppliers and regularly evaluate their suitability.

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