



DHL eCOMMERCE

# PARCEL INTERNATIONAL DIRECT

Combining our international expertise and balance of cost, speed and visibility, DHL Parcel International Direct focuses on the largest consumer markets that represent the majority of cross border volumes.

## SPECIALISTS IN CROSS BORDER SHIPPING SOLUTIONS

DHL Parcel International Direct allows your business to easily connect with online shoppers in 37 top e-commerce markets, while providing them with a courier-like delivery experience.

### DHL PARCEL INTERNATIONAL DIRECT BENEFITS



#### Speed

Direct transportation to the destination market and delivery to the doorstep by a trusted partner, providing improved speed over postal alternatives.



#### Visibility

Accurate tracking throughout the transit process, right up to the final delivery confirmation. Now, consumers have even more transparency with Estimated Day of Delivery (EDD) to select destination countries.



#### Affordability

Courier-like experience, without breaking the bank.



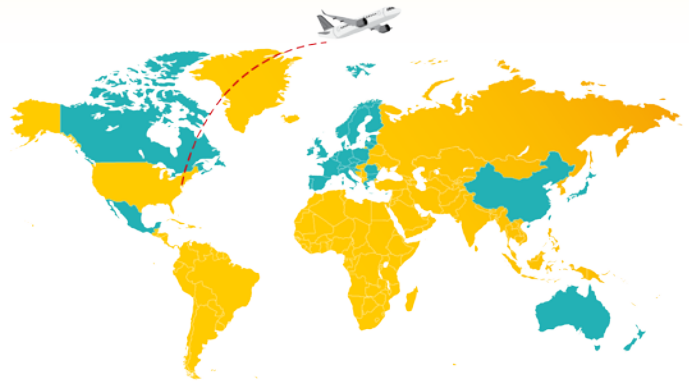
#### Delivered Duty Paid (DDP)

Option to prepay duties and taxes, removing surprise fees at the time of delivery and improving deliverability.



#### DHL Duty & Tax Calculator

This value-added service provides transparency at the time of checkout and improves cart conversion.



### A SOLUTION FOR ALL YOUR NEEDS

DHL eCommerce is committed to providing a best-in-class consumer experience. This service provides an ideal combination of speed, visibility and affordability.

#### Parcel International Direct

# 3-10

Business Days

### PRODUCT SPECIFICATIONS

	Direct	Direct to Canada
<b>Weight</b>	Up to 44 lbs.	Up to 66 lbs.
<b>Dimensions<sup>1</sup></b>	Length: 42" Size (L+G): 79"	Length: 79" Size (L+G): 118"
<b>Protection</b>	Up to 100 USD Shipment Value Protection	
<b>Customs Clearance</b>	DDP (Delivered Duty Paid) and taxes paid in advance DDU (Delivered Duty Unpaid) and taxes paid upon delivery	
<b>Address Validation</b>	Included to reduce undeliverable packages by correcting and validating addresses	

1) Size and Length may vary by country. Please refer to the country table on the following page for country-specific details.

## COUNTRY SPECIFICATIONS & INFORMATION

Destination Country	Avg. Transit Days	EDD	Incoterms		Maximum			De Minimis			
			DDP <sup>4</sup>	DDU <sup>5</sup>	Weight	Size (L+G) <sup>3</sup>	Length	Aggregate Value DDP <sup>4</sup>	Aggregate Value DDU <sup>5</sup>	Taxes	Duties
Canada <sup>7,8</sup>	3-9	✓	✓	✓	66 lbs. <sup>2</sup>	118"	79"	3300 CAD	3300 CAD	40 CAD	150 CAD
Australia <sup>10</sup>	8-10		✓	✓	44 lbs.	79"	41"	1000 AUD	1000 AUD	1000 AUD	1000 AUD
European Union <sup>1</sup>	5-10	✓ <sup>9</sup>	✓	✗ <sup>6</sup>	44 lbs.	79"	42"	1000 EUR	N/A	0	150 EUR
Germany	4-7	✓	✓	✗ <sup>6</sup>	44 lbs.	79"	42"	1000 EUR	N/A	0	150 EUR
Hong Kong	8-10		✓	✓	44 lbs.	79"	42"	2500 USD	2500 USD	N/A	N/A
Israel	8-10		✓	✗ <sup>6</sup>	44 lbs.	43"	20"	500 USD	75 USD	75 USD	300 USD
Japan	5-7		✓	✓	44 lbs.	79"	42"	200000 JPY	200000 JPY	10000 JPY	10000 JPY
Mexico	4-5	✓	✓	✓	44 lbs.	79"	42"	1000 USD	1000 USD	50 USD	117 USD
New Zealand <sup>12</sup>	8-10		✓	✓	44 lbs.	79"	42"	1000 NZD	1000 NZD	1000 NZD	1000 NZD
Singapore <sup>13</sup>	7-10		✓	✓	44 lbs.	79"	40"	400 SGD	400 SGD	400 SGD	400 SGD
South Korea	5-7		✓	✓	44 lbs.	79"	42"	2500 USD	2500 USD	200 USD <sup>11</sup>	200 USD <sup>11</sup>
United Kingdom	4-6	✓	✓	✓	44 lbs.	79"	42"	2500 USD	2500 USD	0	135 GBP

1. Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, and Sweden
2. Maximum limited quantities (DG code 40) up to 25 lbs. Lithium batteries installed or packed with the equipment (DG code 01, 02, 04, or 05) up to 11 lbs. Stand-alone lithium batteries (DG code 03 or 06) up to 5 lbs.
3. L: Length; G: Girth; Girth is calculated as 2W + 2H
4. DDP (Delivered Duty Paid) and Taxes paid in advance
5. DDU (Delivered Duty Unpaid) and Taxes paid upon delivery
6. If the customer selects Incoterms DDU for Germany or any European Union destination, the service will be converted to and invoiced as DHL Parcel International Standard (PLY). Anything over 75 USD for Israel will be converted to DHL Parcel International Standard (PLY).
7. Minimum e-file version 1.3 is required.
8. For full specifications about Lithium Metal or Lithium-ion Batteries, please see section 1.1.5 of the DHL eCommerce Product Service Guide.
9. Estimated Day of Delivery (EDD) available in select European Union countries: Austria, Belgium, Denmark, France, Ireland, Italy, Netherlands and Spain.
10. 10% GST for merchants with transactions > \$75K AUD in a rolling 12-month period.
11. De Minimis Tax and Duty is 150 USD for the following HS codes (HS 01, 24, 28, 30, 33, 38, 77, 93).
12. 15% GST for merchants with transactions > \$60K NZD in a rolling 12-month period.
13. 8% GST for merchants with transactions > 100K SGD in a rolling 12-month period.