



November 2024

Changes of cut-off time for pickup during Year-end and New year (Sagawa Express Area)

- Area: All area where Sagawa Express is in charge of pickup currently
- Period: December 1st, 2024, to January 5th, 2025.
- Cut-off time for pick-up :

Preferred pick-up date	Cut-off time for order request	
	Request by Electric Shipping Solution Tools	Request by Phone
12/1(Sun) No Pick Up Service	—	—
12/2(Mon)	12/1(Sun) 14:00	11/30(Sat) 14:00
12/3(Tue) - 12/7(Sat)	18:00 of the day before	18:30 of the day before
12/8(Sun) No Pick Up Service	—	—
12/9(Mon)	12/8(Sun) 14:00	12/7(Sat) 14:00
12/10(Tue) - 12/14(Sat)	18:00 of the day before	18:30 of the day before
12/15(Sun) No Pick Up Service	—	—
12/16(Mon)	12/15 (Sun) 14:00	12/14 (Sat) 14:00
12/17(Tue)- 12/21(Sat)	18:00 of the day before	18:30 of the day before
12/22(Sun) No Pick Up Service	—	—
12/23(Mon)	12/22 (Sun) 14:00	12/21(Sat) 14:00
12/24(Tue) -12/28(Sat)	18:00 of the day before	18:30 of the day before
12/29(Sun) -1/5(Sun) No Pick Up Service	—	—

※ Pickup on Saturday is available only in areas where pickup is possible.

※ We will not pick up on Sunday and Holiday (12/29-1/5)

For those customers who Sagawa Express regularly comes for pickup, we also would like to ask you to make a pickup request on one business day before the requested pickup date during the concerned period.

If you take your shipments to your nearest branch of Sagawa, the same day dispatch is possible.

However, cut-off time depends on the Sagawa branch, so please refer to the following link for detail at Sagawa's website <http://www.sagawa-exp.co.jp/>

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