



December, 2024

**Information: 2024Year-end and 2025New-year Schedule**

	Pick-up	Delivery	Customer service	ESS Technical Support
23 Dec (Mon)	Regular service	Regular service	Regular service (8:00-19:00)	Regular service (9:00-17:45)
24 Dec (Tue)	Regular service	Regular service	Regular service (8:00-19:00)	Regular service (9:00-17:45)
25 Dec (Wed)	Regular service	Regular service	Regular service (8:00-19:00)	Regular service (9:00-17:45)
26 Dec (Thu)	Regular service	Regular service	Regular service (8:00-19:00)	Regular service (9:00-17:45)
27 Dec (Fri)	Regular service	Regular service	Regular service (8:00-19:00)	Regular service (9:00-17:45)
28 Dec (Sat)	Regular service (Saturday)	Regular service (Saturday)	Regular service (8:30-14:00) (Saturday)	Closed
29 Dec (Sun)	Closed	Closed	Closed	Closed
30 Dec (Mon)	Closed	Closed	Closed	Closed
31 Dec (Tue)	Closed	Closed	Closed	Closed
1 Jan (Wed)	Closed	Closed	Closed	Closed
2 Jan (Thu)	Closed	Closed	Closed	Closed
3 Jan (Fri)	Closed	Closed	Closed	Closed
4 Jan (Sat)	Closed	Closed	Closed	Closed
5 Jan (Sun)	Closed	Closed	Closed	Closed
6 Jan (Mon)	Regular service	Regular service	Regular service (8:00-19:00)	Regular service (9:00-17:45)

\*Non-direct DHL service area where Sagawa express and other third party covers, there will be different time schedule.

• Sagawa Express: From 1st Dec (Sun) to 5th Jan (Sun), please make pickup reservations by the pickup cut-off time on the previous business day.

\*Some of our services such as Express 9:00/10:30/12:00 are to close earlier in the year end. For more information, please call DHL Customer Service. (0120-39-2580).

\*Order cut-off schedule of DHL Service Points are subject to change during holidays. For more information, please call DHL Customer Service.

- Last day of year-end reception : 24th Dec.2024 (Tue), by each Service Point pickup deadline
- Starting day of New Year's reception : 6th Jan. 2025 (Mon)

**DHL Express - Excellence. Simply delivered.**

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