

BOOST YOUR CUSTOMER EXPERIENCE WITH ON DEMAND DELIVERY

What is On Demand Delivery?

An easy-to-use service for e-commerce businesses to allow customers to choose where and when to receive shipments in a few quick clicks.



DELIVERY OPTIONS

- Change Delivery Date
- Leave in Safe Place
- Leave with Neighbor, Concierge or Guard
- Collect from Service Point or Locker
- Alternative Address
- Vacation Hold

HIGHLIGHTS



Advance Duty Collection
Notification of import duty and/or tax via email or SMS. Customers can easily pay the outstanding duty and/or tax online.



Follow my parcel
Customers can track their shipments in real-time.

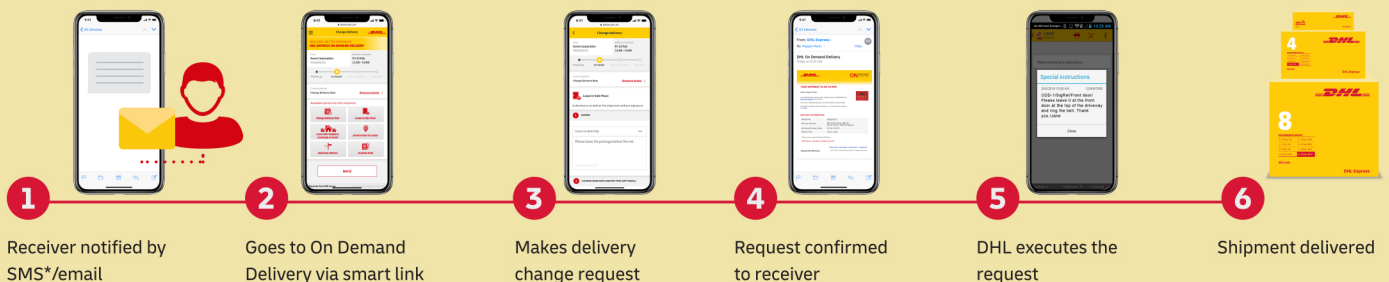


Proof of placement
Proof of delivery with a photo of where the shipment is placed. Reduces potential disputes between you and your customers with assurance that their shipments are placed accordingly.



Shipper integration
Integrate with your online store and offer your customers delivery options at checkout.

HOW ON DEMAND DELIVERY WORKS



*Must provide the country code and number with a plus sign (+) and no use of dashes (-) or spaces. For example, UK number +44-111-xxx-xxxx must be formatted as +44111xxxxxx.

For more information, please contact your personal sales representative, or contact our 24 hours Customer Service at **0-2345-5000**.

Scan the QR code or visit us at www.ondemand.dhl.com

